

A Year of Groundbreaking Results

By Chris Antipas, RCM

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THE FOLLOWING brief synopsis of my annual report to ACMO members highlights some of the groundbreaking results experienced over the past year.

On the educational front, three of the ACMO course manuals are being rewritten with a goal to have these new manuals in use by the end of 2010. Institutions offering these courses are being expanded to include Fanshawe College, and more will follow. 2009 also saw the implementation of Challenge Exams, thereby enabling experienced managers to qualify for the final Registered Condominium Manager examination.



A measurement of success of ACMO education is the growth in membership. In July of 2009 ACMO celebrated its 500th RCM member, by April 2010 there were 590 RCM members, representing an 18% increase in managers carrying the RCM designation in 11 months. Only two months later this number is well over 600.

In the last year we completed the first full round of ACMO 2000 Certification compliance audits which are designed to verify that certified companies are putting processes into practice. As this company certification program comes of age, there is of course a need for continuous improvement. To this end, the ACMO 2000 manual and audit requirements are currently under review.

Regular ACMO luncheons are another learning opportunity, and the September program on HST drew over 400 attendees. Videotaped luncheon presentations were introduced and regional luncheons launched to bring tangible service to property managers outside the GTA.

From a networking standpoint, we built it and you came! Appreciation is extended to the hundreds of members and guests that supported our events. ACMO held the largest regional Golf Tournament in our history; and programs planned by Associate members who staunchly support our Association and its extended client base, included a number of outstanding social functions.

Government Relations is a relatively new committee, and I am particularly delighted by the great working relationship that has developed between ACMO and CCI-Toronto. In the past our two organizations mounted a joint annual conference; today, we have added government relations as an opportunity to bring our combined strength together for the betterment of the entire condominium community.

There is perhaps no need to comment on the importance of communication. While CM Magazine remains our flagship publication, it is now supported by an expanded website as well as the ACMO Alert reporting on government initiatives and other time sensitive news.

It is an honour to serve as president of such a vital association and I thank everyone involved for the number of hours they contribute to the future of our industry and our profession. ■

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