



# BRING A HIGHER STANDARD HOME

*Choose an RCM and ACMO 2000 Certified Firm  
to Manage your Condominium Property*



## ACMO

Association of Condominium  
Managers of Ontario

# ELEVATE YOUR MANAGEMENT

It's more than a condominium, it's probably one of the biggest investments you'll ever make. It's your home, your community, and your lifestyle. Shouldn't every aspect of it be of the highest quality? Shouldn't you have the best condominium management possible to protect that investment?

For more than 40 years, the Association of Condominium Managers of Ontario (ACMO) has worked to improve the quality of condominium management in Ontario by offering leading edge education, standards, and professional designations while building a community of management professionals that voluntarily exceed minimum licensing requirements.



# PROTECT YOUR INVESTMENT AND YOUR LIFESTYLE

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Our ACMO 2000 Certified property management firms and Registered Condominium Managers (RCM®) represent the gold standard in condominium management and provide a higher level of service to you, your fellow owners and your condo board.

Insist on the best for your condominium community and use ACMO 2000 Certified management firms and RCMs.



## THE GOLD STANDARD FOR CONDOMINIUM MANAGERS

In 1983, ACMO launched the prestigious Registered Condominium Manager (RCM) designation, long before the Ontario government began licensing managers in 2017. The select few that achieve the RCM designation do so voluntarily, choosing to go beyond minimum licensing requirements.

To achieve an RCM, a manager must complete the proscribed educational courses and hold a General Licence, pass the rigorous RCM exam with a 75% average, and demonstrate a minimum of two consecutive years of full-time experience (a minimum of 3,500 hours) with primary responsibility for managing a condo. To maintain the RCM, managers must adhere to ACMO's strict Code of Professional Ethics and complete 10 hours of continuing education every year.

By contrast, general licensing only requires 2,920 hours of experience, doesn't require experience with primary responsibility for a condo, or require ongoing continuing education.

For these reasons, the RCM designation is widely recognized as the gold standard in condominium management and the mark of a dedicated professional committed to delivering a higher level of client service.



## THE ONLY QUALITY MANAGEMENT SYSTEM IN THE INDUSTRY

The ACMO 2000 Certified standard is the only quality management system for condominium management firms in the industry. It consists of vigorous core operating standards, principles, procedures, and best practices designed to improve management effectiveness and the level of service provided to condominium boards and owners.

Condominium management firms that voluntarily pursue this certification must overhaul their operations to conform to exacting standards in four key operational areas: internal management, condo board relations, supplier relations and field operations, as per the ACMO 2000 Certification Manual.

They also must adhere to ACMO's strict Corporate Code of Ethics and employ managers who have achieved ACMO's Registered Condominium Manager (RCM) designation.

Once certified through an independent third-party audit, ACMO 2000 Certified firms must undergo an independent audit every three years to ensure ongoing compliance with the standard.

# NOT ALL MANAGERS AND MANAGEMENT COMPANIES ARE CREATED EQUAL

You may think that having a government licensed manager and property management company managing your condominium is adequate, and it may be, but why take a chance?

Insist on using RCMs and ACMO 2000 Certified firms to manage your condo to the highest standard of service and professionalism in the industry. Visit our online registries at [www.acmo.org](http://www.acmo.org) to make sure you are.

# GET CONNECTED

If you are involved or interested in condominium management, we invite you to pursue a higher standard and get connected to our professional community. To learn more, get in touch with us at [info@acmo.org](mailto:info@acmo.org) or visit [www.acmo.org](http://www.acmo.org)



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